



### Parent Council Feedback - Spring (2) 2023

- ✓ Parents have commented on Rewards not being consistent.

Action: need to all ensure that we are following the School Rewards Policy. Reward data is being closely monitored by Ms Renard (Associate Assistant Head) and staff are being directed to inconsistencies in the application of the Rewards Policy.

- ✓ Parents have commented that students are not being given Super Stamps for attending extracurricular activities including Period 6.

Action: Staff have been reminded by Ms Renard (Associate Assistant Head) to ensure that these Rewards are given out in line with our Rewards Policy.

- ✓ Parents have requested that Routine Stamps and Super Stamps be retrospectively rewarded for the dates when the school had no internet. There was a consensus of concern that this had not to be done by staff.

Action: Routine stamps should be recorded in Student Planners and Tutors have been directed by Ms Renard to ensure that any Routine Stamps that were not logged during this outage are being issued retrospectively. Teaching staff have been reminded of how these outages have affected the input of the Super Stamps onto Edulink and have been instructed to ensure that these are retrospectively put onto Edulink.

- ✓ Parents have raised a desire for all good quality homework to be rewarded with Super Stamps.

Action: Staff have been updated with this and reminded of the wording in the Rewards Policy that states that good quality homework is rewarded with a Super Stamp.

- ✓ Parents have raised confusion in communication on Rewards Trips in and outside of school. They would like all criteria to be clearly communicated and one line of communication within school if students need to discuss Rewards Trips.

Action: Staff have been directed by Ms Renard to have all concerns raised about the Rewards Trips and End of Year Trips to be directed to her.

- ✓ Parents have asked for Tutors being informed of all Trip information so that students can be correctly directed as this is students' closest point of contact.

Action: Ms Renard will ensure that all Tutors will have the up to date information about any upcoming Trips.

- ✓ Parents have raised issues with the Reds system and would like to look into this further.

Action: Ms Renard will work with the ICT team to resolve any issues students will be having.