

LOOK AHEAD

LOOK AHEAD is a dedicated service for parent carers of children and young people (aged 0–18) who have special educational needs or disabilities and live in the East Riding.

Benefits of joining LOOK AHEAD include:

- a newsletter produced three times per year packed with information about what is happening locally and nationally that may interest families of children who have special educational needs or disabilities
- bulletin sent by email every two weeks
- parent carer events held in venues across the East Riding
- Passport to Leisure card
- Shop and Save card

For more information about the benefits of joining LOOK AHEAD contact us by telephone or email.



Local Offer

All local areas must have a Local Offer to provide information in one place about the support and services available for children and young people (aged 0 to 25) with special educational needs and disabilities. This includes information about education, health, care and support, moving to adulthood, leisure and money matters. FISH host East Riding's Local Offer.

Telephone: (01482) 396469
Website: www.eastridinglocaloffer.org.uk



Free • Impartial • Confidential

Where can I get further information?

FISH provide the SEND Information, Advice and Support Service.



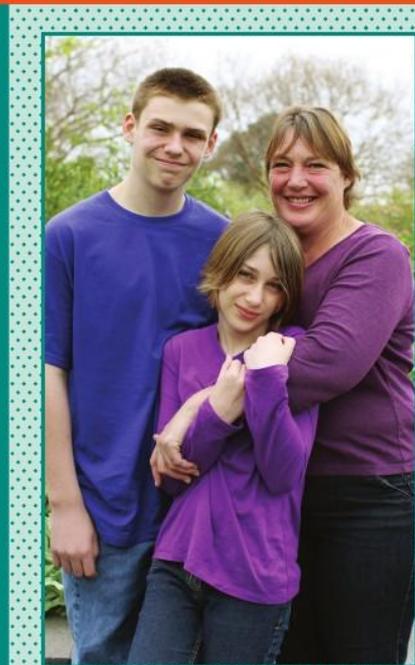
East Riding of Yorkshire Council will, on request, provide this document in Braille or large print.

If English is not your first language and you would like a translation of this document, please telephone (01482) 393939.

Correct at time of printing: October 2014



Special Educational Needs or Disabilities (SEND)



Who are we?

The FISH SEND Information, Advice and Support Service has an office base in Beverley. We provide information, advice and support to parents and carers of children and young people with special educational needs or disabilities. The service we provide is impartial and confidential. This means that the information and advice that we provide are firmly based in the law and the SEND Code of Practice and is not biased towards any particular point of view or local policy. We will not share your information with anyone else unless you tell us we can. The only exception to this would be because we have a concern about a child's safety.

The knowledgeable friendly team provide information and advice:



Over the telephone

Monday - Thursday 9am - 5pm
Friday 9am - 4.30pm
(01482) 396469



By email

fish@eastriding.gov.uk



Face-to-face

- ▶ at parent carer support groups in meetings
- ▶ at venues in the East Riding
- ▶ at home



On our website

www.eastridinglocaloffer.org.uk

What information and advice can we offer?

We can help with information and advice about meeting the SEN or disabilities of children and young people (aged 0-25) including:

- SEN support in the early years, schools and further education providers
- assessments and Education, Health and Care (EHC) Plans
- transfer from statements or Learning Difficulty Assessment (Section 139a) to Education, Health and Care (EHC) Plans
- SEN and disability, health and social care law
- choosing a school / post 16 education
- preparing for adulthood
- personal budgets, Disability Living Allowance and grant giving organisations
- local parent carer support groups
- social and leisure opportunities for children and young people with SEND
- childcare for children with SEND
- resolving disagreements, mediation and appeals
- signposting young people with SEND to services that can provide support or advocacy
- local and national voluntary services

What support can we offer?

The SEND Information Advice and Support Service aim to offer support to parents of children or young people (aged up to 25) with special educational needs or disabilities (SEND) by:

- listening and helping parents to understand and complete forms and apply to grant giving organisations
- supporting parents at meetings about meeting their child's education, health and care needs
- helping parents to understand support for children and young people with SEND to achieve positive outcomes
- helping parents to resolve disagreements about arrangements to meet their child's special educational needs or disabilities
- assisting to set up a parent carer support group

Who are Volunteer Independent Parental Supporters?

Our team is assisted by volunteers who have a range of expertise and skills. Some are parent carers of children or young people with SEND and others are retired teachers or other professionals. All volunteers are committed to supporting parent carers to improve outcomes for children and young people with SEND. Volunteers can help parents by listening to their views, accompanying them to meetings, obtaining information, helping to write letters or fill in forms.

Volunteer IPS wear an identification badge and receive ongoing training, monitoring and support.

If you would like help from a volunteer or are interested in training for this role please make contact.

Delivering
**independent
support**

Some members of the team including our volunteers have carried out additional specialist training to provide support to parents and carers:

- to contribute their views as part of their child's education, health and care needs assessment
- during the process to transfer their child's statement to an Education, Health and Care Plan



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